

❖ For **Wednesday morning DROP-OFF:**

- ❖ Be sure you have responded to the email from the ASPCA by providing an electronic signature
- ❖ Be sure to bring your completed Intake Medical Questions
- ❖ Arrive between 7:00am & 8:00am, park, and STAY IN or BY YOUR CAR.
- ❖ We will come to you and ask you to bring your pet(s) one at a time to our staging area(s).
- ❖ WEARING A MASK when not in your vehicle is **mandatory**.
- ❖ If you have a cat and it's not already in an approved carrier, we will guide you to an area where you can safely transfer to your rented crate.
- ❖ If you have a dog and your own crate, please have it lined with newspaper only (not towels or blankets). You need to be able to carry the crate to our staging area and put your dog into the crate. To protect you and our volunteers, we can not assist you.
- ❖ If you are renting a dog crate, you need to be able to get your dog in the crate. To protect you and our volunteers, we can not assist you.

❖ For **Thursday PICK-UP:**

- ❖ Please note that there may be additional medication(s) prescribed by the vet. You are responsible for payment when you pick up your pet.
- ❖ Arrive between 12:30 and 1:00, park, and STAY IN or BY YOUR CAR.
- ❖ WEARING A MASK when not in your vehicle is **mandatory**.
- ❖ We will come to you and direct you to the pickup area. Once you have your paperwork, you can retrieve your pet(s).
- ❖ You must be able to get your dog out of the crate, put it on a leash and bring it to your car. Again we need to protect both you and our volunteers so we will not be able to assist you.
- ❖ If you have a cat in a rented crate, we will guide you to a safe area where you can transfer your cat to your own crate or, if you prefer, you can uncrate your cat in your vehicle and return our crate to one of our volunteers.
- ❖ If you have rented a crate, the crate must stay with us and can not be brought home.